



Provincial Respiratory Outreach Program • prop@technologyforliving.org • 1.866.326.1245
Technology for Independent Living Program • til@technologyforliving.org • 604.326.0175

PROP SERVICES

ANNUAL HOME VISIT

A PROP RT will contact you to arrange a home visit each year. The visit is mandatory as it provides an opportunity for a Respiratory Therapist to assess your respiratory health, review equipment function and maintenance as well as answer any questions relating to your ventilation needs. A report of the visit is generated and kept in your personal file so that all staff are current with your therapy needs. We will share these reports with your Respirologist and/or general practitioner, as requested.

PHONE SUPPORT

You can contact PROP by phone to troubleshoot concerns, order respiratory supplies, or to review your respiratory information. We have a telehealth RT available every day to address your concerns. All issues are first and foremost addressed by telehealth. If we cannot address your concern using remote methods, we will schedule an in-home visit. We are in the office Monday to Friday from 8:30am-4:30pm. Please call during business hours to order supplies and for all other non-urgent matters.

ON-CALL SERVICE

We offer after hours phone support for ventilation/bilevel technical issues requiring troubleshooting. All calls are returned by a PROP RT.

Please call 911 for all medical emergencies.

BIOMEDICAL ENGINEERING

Technology for Living (TFL) Biomedics are the innovators of the Technology for Independent Living (TIL) program. The biomedics will service your respiratory equipment if there is a malfunction and they ensure your equipment is functioning properly by providing ongoing preventative maintenance. Please refer to the resources page to learn more about TIL.

CONTINUING EDUCATION

We offer a comprehensive two-day course called “Tracheostomy and Ventilation Management”, which is available to you, your family and your caregivers. Courses are offered monthly; please contact PROP to register in advance for this course.

SUPPLIES

PROP will now be the source for most of your respiratory supplies. PROP recommends checking your supply inventory regularly to ensure you have appropriate back up supplies on hand. Please contact the office during regular business hours for these requests.

EQUIPMENT

Our equipment pool consists of bilevel units, ventilators, suction units and nebulizers. If a piece of equipment needs servicing, a replacement unit will be provided for you. A courier slip will be provided for return of the faulty equipment.

PROGRAM HIGHLIGHTS

- Majority of services are provided via tele-practice (phone or video calling)
- Annual or as needed visits by a PROP RT are essential to safety in the community
- Equipment provided by PROP is on LOAN and must be returned for maintenance, or if no longer in use
- PROP is a peer-driven, non-profit society